

Date	Sentiment	Facet	Comment
2/20/2023	Positive	Other, Offerings, Customer Service, Quality, Timeliness	<p>All good. Seriously, ALL GOOD!</p> <p>2-hour session of tons of fully practical information, advice and hands-on training with our dog.</p> <p>I am pretty much a cheapskate. But the fee "Perfect Pooch" charged me was worth every single penny, and I would do it again in a New York minute, it was that valuable to us.</p> <p>Dave Coughlin</p>
1/29/2023	Positive	Other, Offerings, Customer Service, Quality, Timeliness	I can't thank Rich enough for helping to bridge the gap between myself and my Pups and also for being so kind and nonjudgmental. I learned a lot today. Much gratitude ðŸ™¸
1/11/2023	Positive	Customer Service, Quality	It was a great session with Rich. He understood Penny right away. He explained everything to me ahead of time and made sure I understood. H was both knowledgeable and professional.
6/26/2022	Positive	Customer Service, Quality, Timeliness	Thank you Rich! This will change our life with Stormy for the better and make her a more confident dog. See you in a couple of weeks.
3/28/2022	Positive	Offerings, Customer Service, Quality, Timeliness	It was helpful and clear
2/21/2022	Positive	Other, Customer Service, Quality, Timeliness	Rich was great as an instructor and as a model for what good, kind animal control looks and sounds like.
12/19/2021	Positive	Other, Offerings, Customer Service, Quality, Timeliness	So far we are impressed with his approach on getting our pups under control.
11/14/2021	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Definitely a good choice. After you left Teresa my neighbor and the German Shepherd Papi doesn't like were outside the back patio gate. He hardly reacted! Bill and I are both excited...very impressed at how well things went tonight!
9/4/2021	Positive	Offerings, Customer Service, Quality, Timeliness	Great job
8/29/2021	Positive	Offerings, Customer Service, Quality, Timeliness	Enlightening class on making Frieda a vital part of the family! Thanks, Rich.
7/4/2021	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Rich has been able to help us teach our 4 dogs what no one else has been able to accomplish!!!

4/17/2021	Positive	Offerings, Customer Service, Quality, Timeliness	Richard shared solutions to the behaviors our puppy needs to learn. We are anxious to use the tools Richard shared today. We are excited and very optimistic. Bob, Pam & Chloe
11/28/2020	Negative		Not my receipt.
1/8/2020	Positive	Other, Offerings, Customer Service, Quality, Timeliness	He's a fantastic trainer. Very personable & not trying to "oversell".
12/13/2019	Positive	Offerings, Customer Service, Quality, Timeliness	Thanks so much!! Look forward to helping Sophie be happy go lucky again!
10/12/2019	Positive	Other, Customer Service, Quality, Timeliness	Rich is amazing! Such a huge difference in such a short time
6/12/2019	Positive	Offerings, Customer Service, Quality, Timeliness	Rich was great! Freddy was effectively shown who is "boss". His behavior modification is complete. We are working to reinforce all the good procedures Rich taught us. I highly recommend Rich to all dog owners who need help with solving their pooch's problems.
4/20/2019	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Awesome educator
12/1/2018	Positive	Offerings, Customer Service, Quality, Timeliness	Rich is amazing. He has done wonders with my mutts, he's kind, professional and personable.
11/11/2018	Positive	Other, Offerings, Customer Service, Quality, Timeliness	the information and techniques you shared were easy to understand and start putting into practice.
10/20/2018	Positive	Customer Service, Quality, Timeliness	Exceeded our expectations. Very knowledgeable and easy to work with and follow. Precise, clear instructions and we were amazed at the immediate results.
7/21/2018	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Great and valuable experience for both my dog and I!
5/18/2018	Positive	Offerings, Customer Service, Quality, Timeliness	Awesome dog training. Very knowledgeable and helpful. Punctual. Would highly recommend anyone to Rich for their dog training needs
5/4/2018	Positive	Customer Service, Quality	I have Hope now that Life is going to get better with my neighbors
2/3/2018	Positive	Other, Offerings, Customer Service, Quality, Timeliness	I would have liked a paper copy of the information so I could reread it to help me remember and make sure I am doing the training exercises correctly. There was a lot to take in and process
1/28/2018	Positive	Offerings, Customer Service, Quality, Timeliness	Learned so much in one visit! Looking forward to the next one-
1/21/2018	Positive	Offerings, Customer Service, Quality, Timeliness	My home went from chaotic to peaceful in a matter of two hours...amazing!

9/30/2017	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Great experience! I will feel much more at ease hiking the trails around Payson knowing that Rubal has had this training. I intend to do this every year!
6/7/2017	Positive	Offerings, Customer Service, Quality, Timeliness	Rich was very knowledgeable and a great listener to our situation. I feel hope that we will have peace in the home again and our family will know what to do to be consistent in the training of our dog.
4/24/2017	Positive	Customer Service	Well done eh :)
4/11/2017	Positive	Other, Offerings, Customer Service, Quality, Timeliness	If you have dog problems, call Rich at Perfect Pooch. You need look no further to find a "Perfect" trainer. We were getting nowhere with our two nine month old pups. They are adorable but one of them barked at everything and was very hesitant and fearful, and that was rubbing off on the other puppy. We had to repeat ourselves over and over to get them to listen, and that didn't always work. After training us on how to train our dogs, Rich had them doing things I wouldn't have believed if I hadn't seen it with my own eyes. One of the exercises was to put treats on the floor and keep them from pouncing on them. He was so gentle, but in full command, they sat and waited until he allowed them to get the treats! He showed us what we were doing wrong and how to do it right. The results were immediate. So many people give up on their pets when all that is needed is a little loving training. Call Rich to show you how it's done. Tom & Sue, Mesa.
3/20/2017	Positive	Offerings, Customer Service, Quality, Timeliness	Exactly what was promised & expected & a successful training session!
3/19/2017	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Easy to work with. Very knowledgeable. So so grateful!
12/12/2016	Positive	Customer Service, Quality, Timeliness	The trainer is very knowledgeable, great listener, and helpful. I am glad my vet recommended him. Both myself and the dogs are learning.
11/10/2016	Positive		When did we schedule Saddies next training, we will be here we just forgot to write down the date and time. Thank you, Sharyl Harris Sent from my iPad
10/29/2016	Positive	Other, Customer Service, Quality, Timeliness	Told next door neighbor--he may be contacting you. Has a sweet 4 or 5 month old female. Duanne

10/22/2016	Positive	Other, Customer Service, Quality	Thought you did a great job with Lola. It was quite a experience. Will see you for the follow up. Sandy
5/15/2016	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Always a great experience and his techniques work
5/11/2016	Positive	Customer Service, Quality, Timeliness	I was very sceptical about training before the visit. I am a true believer now. Can't believe what a difference, thank you so much!!!!
4/7/2016	Positive	Other, Offerings, Customer Service, Quality, Timeliness	The one lady in he class has got to be "silenced" or she is going to waste our class time and is really pretty annoying to everyone.
4/7/2016	Positive	Other, Offerings, Customer Service, Quality, Timeliness	I apologize about that. I will work to remedy the situation. The following classes will be more fluid and she will not have the opportunity to interfere. Thank you for the comment.
4/7/2016	Positive	Other, Offerings, Customer Service, Quality, Timeliness	At least as much as in this class. Thanks you.
2/7/2016	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Just good at what he does. My dogs love him
11/29/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	All good. Convenient. Great advice.
7/11/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Very informative!! Rich was great!!
7/11/2015	Positive	Offerings, Customer Service, Quality, Timeliness	Very informative!
5/12/2015	Positive	Offerings, Customer Service, Quality, Timeliness	Excellent experience!
3/12/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Excellent communication skills and immediate results. Best money I ever spent. Love my rescue
3/12/2015	Positive	Offerings, Customer Service, Quality, Timeliness	The two hours that Richard and Cassie were here today were very productive in helping me to learn how to train my 12 week old Golden. They left me with some very effective techniques to practice.
2/16/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	This was well worth it! Richard is great! I saw immediate results on most of my concerns. Our dog is a little stubborn with being extremely nosy with guests at the door and I will continue the lessons, but I wouldn't hesitate to call on Perfect pooch again.
2/1/2015	Positive	Offerings	Pet trainings

1/29/2015	Positive	Offerings, Customer Service, Quality, Timeliness	Thanks again for visiting us today. I like your philosophy and strategies. Look forward to you helping our three dogs become a friendly family!
2/8/2015	Positive	Offerings, Customer Service, Quality, Timeliness	It was my pleasure, I look forward to working with you again in the future.
1/24/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Great experience. Already recommended Perfect Pooch.
2/8/2015	Positive	Other, Offerings, Customer Service, Quality, Timeliness	Thank you so much, I always appreciate referrals.
1/7/2015	Positive	Offerings, Customer Service, Quality, Timeliness	I believe the training I just got from Perfect Pooch will save the life of one or possible both of my dogs! I'm very grateful!