

Date	Customer Name	Location	Sentiment	Facet	Comment
11/11/2024	Margaret K.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Just in the first meeting, I learned some new techniques to use with my dog. These are things my previous trainer was not able to teach me in the 8 sessions I had with her. This gives me faith that I am on the right path with Richard!
2/3/2024		Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	We enjoyed the Q&A session. Amy provided a lot of good information. We both left feeling hopeful that we can train our pug and enjoy him a lot more, while giving him a quality life. Thank you.
5/1/2023	Ann A.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	We learned so much from Rich in training our 8 month old chihuahua in just our second hour training session. Rich is kind and assertive. Highly recommended.
2/20/2023	David C.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	All good. Seriously, ALL GOOD! 2-hour session of tons of fully practical information, advice and hands-on training with our dog. I am pretty much a cheapskate. But the fee "Perfect Pooch" charged me was worth every single penny, and I would do it again in a New York minute, it was that valuable to us. Dave Coughlin
1/29/2023	TONDA D.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	I can't thank Rich enough for helping to bridge the gap between myself and my Pups and also for being so kind and nonjudgmental. I learned a lot today. Much gratitude!🙏
1/11/2023	Christine B.	Perfect Pooch	Positive	Quality, Customer Service	It was a great session with Rich. He understood Penny right away. He explained everything to me ahead of time and made sure I understood. H was both knowledgeable and professional.
6/26/2022	Stephanie S.	Perfect Pooch	Positive	Quality, Customer Service, Timeliness	Thank you Rich! This will change our life with Stormy for the better and make her a more confident dog. See you in a couple of weeks.
3/28/2022	Patricia M.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	It was helpful and clear
2/21/2022		Perfect Pooch	Positive	Quality, Customer Service, Other, Timelines	Rich was great as an instructor and as a model for what good, kind animal control looks and sounds like.

12/19/2021	Deb R.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	So far we are impressed with his approach on getting our pups under control.
11/14/2021	Jane H.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	Definitely a good choice. After you left Teresa my neighbor and the German Shepherd Papi doesn't like were outside the back patio gate. He hardly reacted! Bill and I are both excited...very impressed at how well things went tonight!
9/4/2021	Catherine B.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Great job
8/29/2021	Carmela H.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Enlightening class on making Frieda a vital part of the family! Thanks, Rich.
7/4/2021	Cathy K.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	Rich has been able to help us teach our 4 dogs what no one else has been able to accomplish!!!
4/17/2021	Robert S.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Richard shared solutions to the behaviors our puppy needs to learn. We are anxious to use the tools Richard shared today. We are excited and very optimistic. Bob, Pam & Chloe
1/8/2020	Diane S.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	He's a fantastic trainer. Very personable & not trying to "oversell".
12/13/2019		Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Thanks so much!! Look forward to helping Sophie be happy go lucky again!
10/12/2019	Mary K.	Perfect Pooch	Positive	Quality, Customer Service, Other, Timeliness	Rich is amazing! Such a huge difference in such a short time
6/12/2019		Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Rich was great! Freddy was effectively shown who is "boss". His behavior modification is complete. We are working to reinforce all the good procedures Rich taught us. I highly recommend Rich to all dog owners who need help with solving their pooch's problems.
4/20/2019		Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	Awesome educator

12/1/2018	Veronica S.	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Rich is amazing. He has done wonders with my mutts, he's kind, professional and personable.
11/11/2018	Valerie S.	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	the information and techniques you shared were easy to understand and start putting into practice.
10/20/2018		Perfect Pooch	Positive	Quality, Customer Service, Timeliness	Exceeded our expectations. Very knowledgeable and easy to work with and follow. Precise, clear instructions and we were amazed at the immediate results.
7/21/2018	g*****@gmail.com	Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	Great and valuable experience for both my dog and I!
5/18/2018		Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Awesome dog training. Very knowledgeable and helpful. Punctual. Would highly recommend anyone to Rich for their dog training needs
5/4/2018		Perfect Pooch	Positive	Quality, Customer Service	I have Hope now that Life is going to get better with my neighbors
2/3/2018		Perfect Pooch	Positive	Quality, Customer Service, Other, Offerings, Timeliness	I would have liked a paper copy of the information so I could reread it to help me remember and make sure I am doing the training exercises correctly. There was alot to take in and process
1/28/2018	c*****23@gmail.com	Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	Learned so much in one visit! Looking forward to the next one-
1/21/2018		Perfect Pooch	Positive	Quality, Customer Service, Offerings, Timeliness	My home went from chaotic to peaceful in a matter of two hours...amazing!